# Professional Cue Repair Order Form

Questions? Please Call 800.925.7665 Or Email cuerepair@muellers.com

<table>
<thead>
<tr>
<th>Name</th>
<th>Day Phone</th>
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<tbody>
<tr>
<td>Address</td>
<td>Night Phone</td>
</tr>
<tr>
<td>City, State &amp; Zip</td>
<td>Phone numbers are needed in case we have questions with your cue repair order.</td>
</tr>
<tr>
<td>Email</td>
<td></td>
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</tbody>
</table>

Please read and follow the reverse side for shipping instructions.
Include this order form when sending cue in for repair. Please **DO NOT** send your cue to us in your case.

## Items For Repair

Please list below all items & repairs needed. follow example below:

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Meucci Shaft</td>
<td>Replace tip with moori. Replace ferrule with Saber-T</td>
<td>$50.00</td>
</tr>
</tbody>
</table>

## Payment Method

We must have payment in order to begin work on your cue.

- **Check** Orders paid by check MUST HAVE a phone # and a physical address (Street, R.R. or APO Barracks #) Orders Without This Information Will be Delayed
- **Money Order**
- **Credit Card**
  - Visa
  - M/C
  - Disc
  - AE

Account Number (16 digits)

Exp. Date

Issuing Bank

#CID

Signature Of Cardholder

### Reverse Side Subtotal

If Applicable

### Shipping & Insurance

On all cue repair call 800.925.7665 for shipping & insurance quote

### Subtotal

### Sales Tax

NE & IA Residents add applicable sales tax

### Total
Shipping Instructions

• No accessories. Send only the cue and/or the shafts.
• Side pressure & adhesives damage the cue! Do not tape anything on or to the cue. Don’t rubber band the cue and shafts together. Don’t plastic wrap or shrinkwrap the cue and shaft together.
• Package the cue in a NEW box or tube. If boxing, try to find a triangular box. These are more durable than rectangular boxes.
• Fill out the repair form in its entirety. Loosely wrap the form around your cue.
• Wrap the cue. Use plenty of bubble wrap or paper.
• Insure the cue for a reasonable amount. You will not get more than the cue is worth, only replacement value, and the shipping company will want proof of value.
• Ship the cue by a trackable means. Purchase tracking if you want to know if your cue made it to its destination.

• Ship to:
  Mueller Recreational Products
c/o Cue Repair
  4825 S 16th St
  Lincoln, NE 68512

• Questions?
  Any questions? Email cuerepair@muellers.com or call guest services at 800.925.7665.

Additional Items

<table>
<thead>
<tr>
<th>ITEM</th>
<th>WORK DESCRIPTION</th>
<th>COST</th>
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NOTES

Subtotal
Fill this amount into the box on front labeled “Reverse Side Subtotal”